How do you know that *All of your assets* are working hard for you?

UCentric
DATA WORTH LISTENING TO

Contribution, Wellbeing, Performance

"Given that you have invested wisely in new Unified Communication services and capabilities for your business, the reality is that it becomes a challenge for everyone to use all of them to their full potential. Solutions are required to prove that your investment will return the benefits it was predicted to provide and to prove you made the right choices"

As UCentric can capture data from all business systems within an organisation, it is able to categorise those events against different business functions. This is achieved by applying logic rules to each event and then tagging that event with the appropriate business unit. This level of detail provides valuable insights into how systems are being utilised.

Benefits of UCentric Performance

MIT operate an agile approach to both professional services and our product development. UCentric is designed with agility in-mind allowing for insightful, efficient and agile data capture, analysis and delivery process.

"A picture paints a thousand words and wherever possible UCentric pleases the eye with its intuitive charts and graphs"

○ **Contribution** is maximised when all of the people are using all of the Unified Communications capabilities available to them. People are a companies most valuable assets and can be the difference between success and failure.

○ **Wellbeing** of your people therefore becomes top priority. Working in the office, working from home, in the coffee shop, on the road, it is easy for someone to become invisible and drop below the radar. Over performance can be just as costly to a business than under performance.

○ **Performance** of the business is then maximised when your UC investment is being utilised to the full. Identify role models within a business and copy them as well as understanding which of the UC assets are proving their worth.

○ **Microsoft Teams** ready. UCentric has 'out of the box' compatibility with cloud voice and UC solutions. This means that you can have a single-pane reporting platform that informs you on your business performance within both your UC and Email, whilst also monitoring your on-premise solutions

MiT
WHERE META MATTERS

Microsoft Teams

Discovery

UCENTRIC CAN CAPTURE DATA FROM MULTIPLE SOURCES, OF ANY LANGUAGE, EXISTING DATA, NEW SENSORS IN BUILDINGS, PEOPLE, ENVIRONMENT AND OTHER MANAGEMENT SYSTEMS

UCentric is designed from the ground-up to contact and consume data from multiple sources, including; IP, SNMP, Serial, Database, SysLogs, File dumps and more.

Knowledge of the data sources is unnecessary as the UCentric platform visualizes everything. All data is normalized to ensure standardized formats regardless of sources s that comparisons and connections with disparate data can provide additional intelligence

Synchronisation

HAVING AN INDEPTH UNDERSTANDING OF YOUR NEEDS AND GOALS IS A FUNDAMENTAL PROCESS TO THE WAY WE WORK WITH YOU.

By transforming and normalising the data into a SQL database, **UCentric** can perform complex modelling and comparisons on data in order to highlight issues and produce insights for the business.

Highlighting potential issues, rule setting and exception based reporting all help to automate the process which in turn creates more time to spend on making important decisions.

Insights

HAVING THE SATISFACTION THAT YOUR INVESTMENT IN UC IS RETURNING THE BENEFITS IT WAS PREDICTED TO, GIVES CONFIDENCE TO MAKE THE NEXT WISE INVESTMENT

UCentric's usual capabilities and data capture from any source, blending all of that data for improved understanding and drawing out the full picture so that informed decisions can be made ensures that you can make the most out of your people and all assets.

Visualising this in 3D models of your building, or logical flow diagrams allows you to instantly gain valuable business information from what would otherwise be complex data.
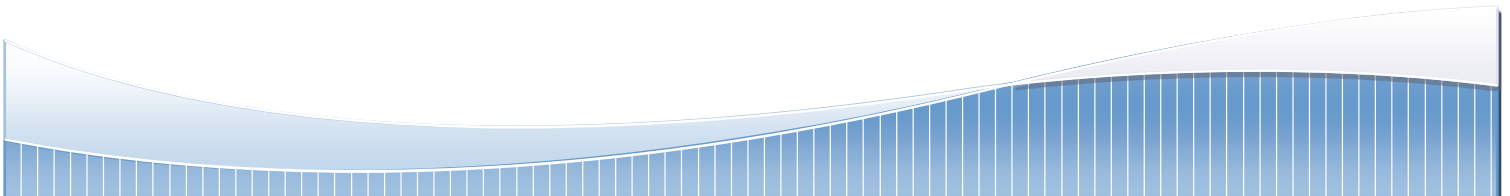
"UCentric provides the visibility where there isnt any so that you remain in full control of all of your assets"

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WHERE META MATTERS
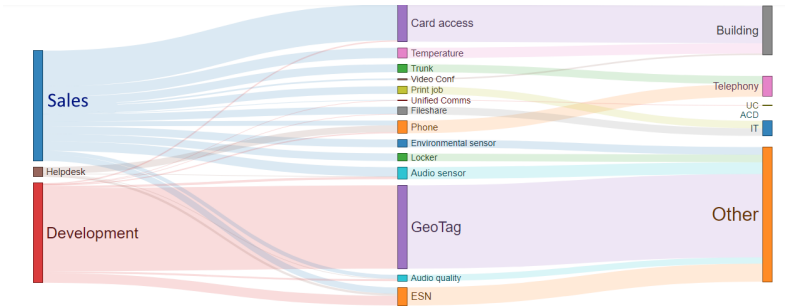
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Utilisation

SIMPLE VISUALISATIONS INDICATE WHAT BUSINESS SYSTEMS AND TECHNOLOGIES EACH OF THE TEAMS AND DEPARTMENTS ARE UTILISING WITHIN YOUR ORGANISATION


After UC services have been implemented within your business, the reality is that it becomes a challenge for everyone to use all of them to their full potential. UCentric provides simple views to ascertain the take-up of new services and facilities within the organisation.

Visualisation

HAVING AN INDEPTH UNDERSTANDING OF YOUR NEEDS AND GOALS IS A FUNDAMENTAL PROCESS TO THE WAY WE WORK WITH YOU.

UCentric's modelling capabilities provide a instant view of resource utilisation within your building. This can be used to highlight :-

- Footfall
- Temperatures
- WiFi activity
- Security breaches
- 'Choke' points
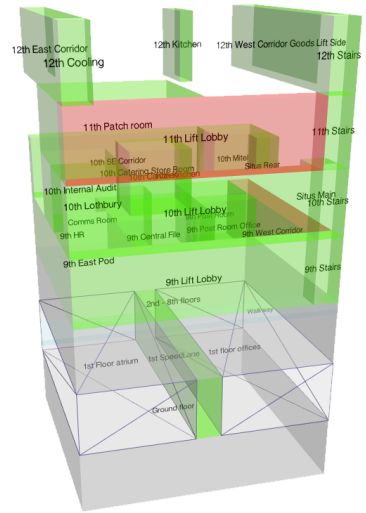
Topology views

INTERCONNECTED SYSTEMS BECOME INCREASINGLY DIFFICULT TO UNDERSTAND AND MANAGE OVER TIME—VISUAL REPRESENTATIONS OF TOPOLOGIES VASTLY REDUCES THIS ISSUE.
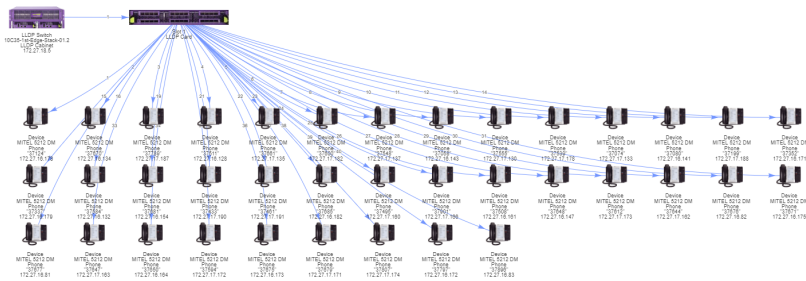
Being able to view an interconnected network of UC solutions with a single click provides a powerful tool in the management of complex communications platforms. The wire-mapping capability allows viewing of voice and data networks with ease.

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