

Take control of your Migration Process



Speed, Accuracy and Continuity of Service

“Given the sharp upturn in UC adoption, you would expect that the digital transformation of voice would be a simple process. The reality is that there are numerous legacy platforms of varying sizes, ages and architectures, and only a finite resource to analyse them in any UC providers margins”

Speed, Accuracy and Continuity of service are the ingredients to a successful migration plan. UCentric Voice Migration from MIT significantly reduces resources required to migrate from legacy PBXs to any hosted solutions via automated PBX audits. It captures extensive device and user data and normalises it into a standard unified format or allows you to produce reports in your own preferred provisioning styles. All captured data is available via the web portal and exportable into standard provisioning formats for Cisco, Microsoft, Unify, 8x8, Broadsoft and more.



Benefits of UCentric Voice Migration

MIT operate an agile approach to both professional services and our product development. UCentric is designed with agility in-mind allowing for insightful, efficient and agile data capture, analysis and delivery process.

“UCentric will audit any legacy voice platform remotely, and quickly transform it into a provisioning plan for all hosted platforms.”

- **Speed** is realised through rapid remote access to legacy systems, automated and scheduled audits, instant normalisation of data, auto creation of bulk loaders and scripting all reduce the entire resource required for voice migration projects
- **Accuracy** is created by blending additional data sources (CDR, AD, CDP/LLDP), the opportunity to validate the data with clients before the migration process, identifying voice assets not being used, eliminating over provisioning of new licenses
- **Continuity of Service** is enjoyed by continual auditing throughout the migration process, eliminating annoying change freezes, rule setting for feature continuity, pre-migration Insights for new solution design, pre-migration Issues lists to eliminate post migration incidents



Discovery

UCENTRIC HAS DECODERS FOR ALL MAJOR VOICE PLATFORMS, LEGACY, IP BASED & CLOUD



Knowledge of the platforms is unnecessary as the UCentric platform has pre-built discovery tools for all the major platforms from **Alcatel, Aastra, Asterisk, Avaya, Cisco, Ericsson, IBM, Microsoft, Mitel, Nortel, GPT, Siemens, Unify** and many more.



Automate data capture with scheduled audits and capture data in less than 1 hour per 1000 users. All data is normalised to ensure a standardised format regardless of vendor providing subject matter expertise for all systems.

Transformation

HAVING AN INDEPTH UNDERSTANDING OF YOUR NEEDS AND GOALS IS A FUNDAMENTAL PROCESS TO THE WAY WE WORK WITH YOU.



Blending other data sources such as CDR and SMDR to highlight device utilization or import other sources to identify user profile aspects such as voice mail, call recording and Active Directory accounts.



Highlighting of potential issues solves a lot of post-migration headaches. This can be as simple as identifying unused devices to much more complex issues relating to number plans, group membership or actively used features

Orchestration

WE PROVIDE USEFUL ADVICE AND A UNIQUE, INTEGRATED APPROACH THAT AUTOMATES THE MIGRATION OF USERS TO A CLOUD VOICE SOLUTION



Export to provisioning platforms and bulk loaders in any format as standard or utilise the fully restful API and in-depth SQL Schema for direct reporting or integration with existing platforms.



When you consider the key factor in digital transformation of voice is 'time to money', i.e. the point at which you can start billing a customer for their hosted voice solution, it makes sense to reduce the time it takes to migrate a customer to as short a period as possible.

“By using UCentric Voice Migration from start to completion, for the initial data capture and migration program, time to cash is reduced with projects being delivered on time and under budget”



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