

UCentric

voice provisioning

MIT Dynamic has engaged with all of the main voice players globally for the purposes of accelerating user provisioning to the cloud.

UCentric Voice Provisioning has been developed using the global voice vendors API integration tools to enhance the standard tools already available in the market.

Migration Acceleration is delivered throughout the whole migration process with the automation of data extraction from legacy systems, the orchestration and preparation of that data for provisioning and then the act of user provisioning itself.

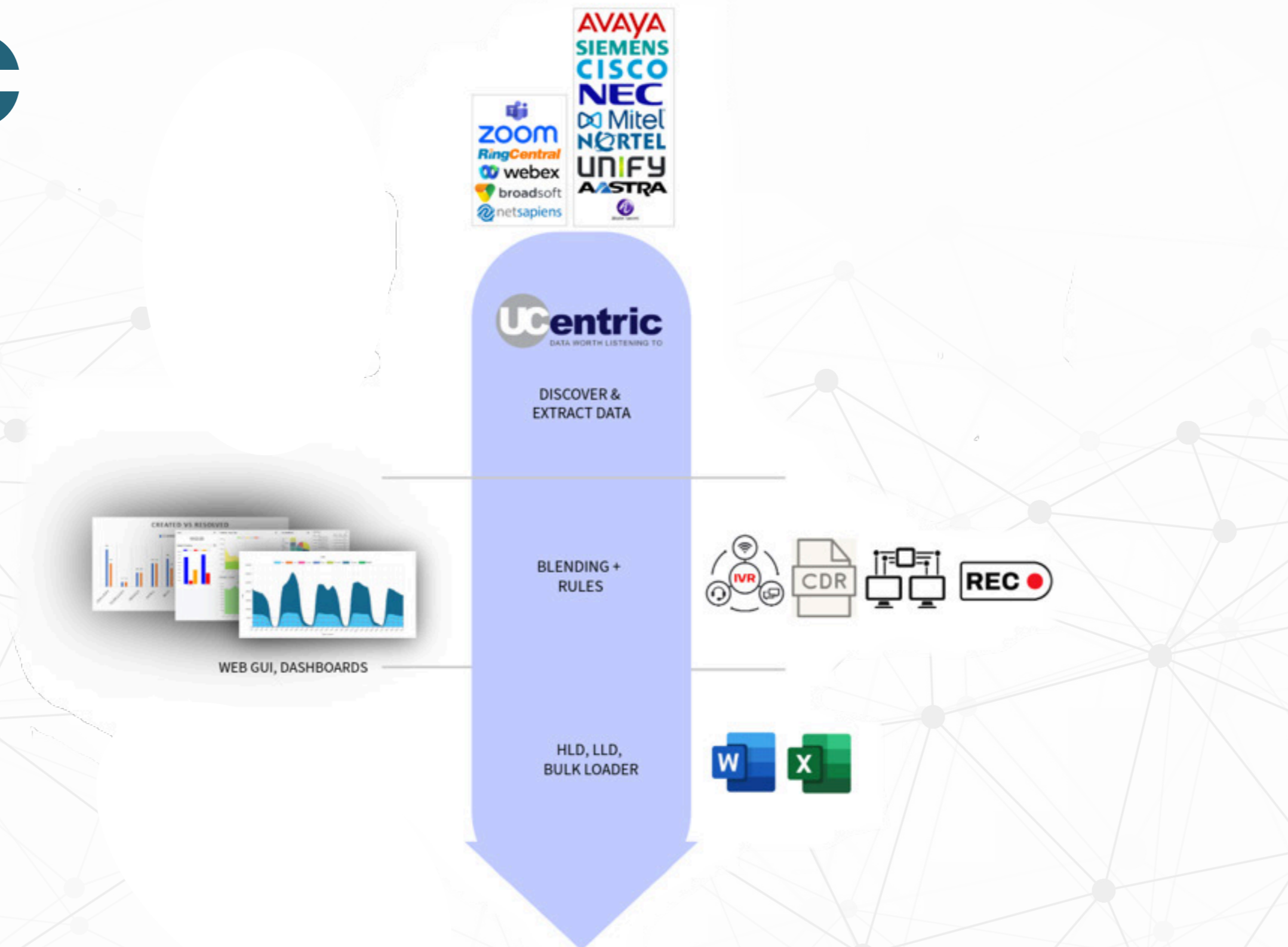
MIT has used its API development relationship for direct user provisioning into Cisco WxC, RingCentral, Zoom, Mitel and Netsapiens.

What used to take months to perform now takes minutes as all of the data translation required for legacy voice users features and functionality moving to Cisco, RingCentral, Zoom, Mitel and Netsapiens has been automatically embedded and integrated into UCentric for instant orchestration.



WHERE META MATTERS

www.mit-tech.co.uk



UCentric DATA WORTH LISTENING TO	
Auditing	
TIMESTAMP	MESSAGE
5/29/2024 14:14:59	Attempting to migrate user 2160
5/29/2024 14:14:59	Applied call forwarding rules to user 2150 successfully
5/29/2024 14:14:58	Applied call voicemail rule to user 2150 successfully
5/29/2024 14:14:58	Created user 2150 successfully
5/29/2024 14:14:53	Attempting to migrate user 2150
5/29/2024 14:14:53	Applied call forwarding rules to user 1000 successfully

UCentric DATA WORTH LISTENING TO	
Auditing	
TIMESTAMP	MESSAGE
5/29/2024 14:15:53	Orchestration completed successfully to 'WebEx' for customer 'Test' [8] us...
5/29/2024 14:15:53	Created call pickup group Pickup 1 successfully
5/29/2024 14:15:52	Retrieving existing call pickup groups
5/29/2024 14:15:52	Created hunt group Contact Centre Hunt Group successfully
5/29/2024 14:15:51	Attempting to create hunt group Contact Centre Hunt Group
5/29/2024 14:15:51	Created hunt group Cisco Unity Connection Hunt Group Pilot successfully

UCentric DATA WORTH LISTENING TO	
Auditing	
Download Provisioning Documents	
Download Provisioning Results	
Download Event History (.csv)	
Clear provisioning and start over?	

Voice Provisioning

key benefits

Our voice provisioning automatically maps features from the source system to the same or most similar option on your chosen platform. Where features don't exist, you can select from default options or choose your own preferred configuration. Additionally, our built-in and customisable rulesets allow you to go one step further and identify incompatible configurations, devices or users and provision them with your own template or default configurations.

API Driven

- We utilise both public and private APIs made available to us via our strong vendor partnerships so you can rest assured that our provisioning meets the latest capabilities and compatibilities.

Waves and Phases

- Migrate users in waves or phases, the end-to-end process can identify ideal pilot sites or split users into locations based on existing configuration allowing prioritisation and predictable results.

Bulk user provisioning

- Perform mass migrations from legacy voice to cloud and UC platforms via bulk user provisioning. Thousands of users can be provisioned at once.



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